

ADVANCED TASER® M18/M18L
Operating Manual



Women On Guard™

Authorized Dealer for Taser International



TASER

IMPORTANT SAFETY AND HEALTH INFORMATION

Read, understand, and follow the warnings and safety instructions contained in the enclosed Product Warnings document included with this weapon. The most current warnings are posted on our website at www.TASER.com. Do not attempt to use this device until you have read and understood this manual.



This warning label is now installed on new ADVANCED TASER® M18/M18L devices.

TASER® Electronic Control Devices (ECDs) for citizens are weapons designed for lawful self-defense or defense of others by incapacitating a person from a reasonably safe distance while reducing the likelihood of serious injuries or death. Though they have been found to be a safer and more effective alternative when used as directed to other traditional self-defense use-of-force tools and techniques, it is important to remember that the very nature of self-defense, use of force and physical confrontation or incapacitation involves a degree of risk that someone will get hurt or may even be killed due to physical exertion, unforeseen circumstances and/or individual susceptibilities.

OPERATIONAL SAFETY

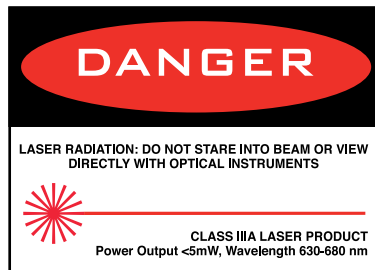
To minimize the risk of injury before, during, and after use, consider the following:

MINIMIZE RISKS BEFORE USE

- **Read and Heed.** Read, understand and follow all warnings and instructions before using the TASER M18/M18L.
- **Complete Training First.** Do not attempt to use a TASER device unless you have read and understood this manual.
- **Obey Applicable Laws.** Carry and use the TASER device in accordance with applicable federal, state, and local laws.
- **Store in a Secure Location.** Store the TASER M18/M18L in a secure location inaccessible to children and other unauthorized persons. TASER devices are not toys, and users should avoid any inappropriate brandishings, deployments and/or activations, which may result in serious bodily harm to the user or others, including animals.

MINIMIZE RISKS DURING USE

- **Avoid Torturous or Other Misuse.**
- **Assume Device is Loaded.** Always assume that a TASER device is loaded. Do not point a TASER device at anything you do not intend to hit.
- **Avoid Unintentional Activation.** Keep finger away from trigger until ready to use.
- **Keep Body Parts Away From Front.** Keep your hands and body parts away from the front of the TASER cartridge.
- **Avoid Static Electricity Discharge.** Avoid contact between static electricity and the TASER cartridge because static electricity can cause unexpected discharge.
- **Do not point the laser at the eyes or stare into the beam.**



FLAMMABILITY

Beware – TASER Device Can Ignite Explosive Materials, Liquids or Vapors. These include gasoline, other flammables, explosive materials, liquids, or vapors (e.g., gases found in sewer lines, methamphetamine labs, and butane-type lighters). Some self-defense sprays (for example, pepper sprays) use flammable carriers such as alcohol and could be dangerous to use in immediate conjunction with TASER devices.

Some self-defense sprays labeled “non-flammable” may ignite when used in conjunction with TASER devices.

OWNERSHIP

Do not give a TASER M18/M18L away as a gift or sell it without filling in the registration card or transfer card. Do not give or sell a TASER device to anyone not authorized to own it. For more information, see the *Legality* section of this manual.

Taking a TASER-brand device out of the country is prohibited by law.

If traveling on an airplane (domestic U.S.), you must put the TASER M18/M18L in your checked luggage; it cannot be carried onboard. Although the TASER M18/M18L is not classified as a firearm, you should carry the TASER M18/M18L in a hard case and advise the Transportation Security Administration (TSA) and airline personnel prior to bag screen that you are carrying the TASER device in your checked baggage.

Do not point a TASER device at any law enforcement officer or do anything that would cause law enforcement officers to feel threatened by your use of the TASER device. Because the TASER device is able to incapacitate a person, law enforcement officers may be justified to use lethal force to protect themselves.

Do not carry TASER cartridges in your pockets as they can be fired by electrostatic discharge.

It is recommended that you carry the TASER device only in a certified holster or carrying case.

WHAT IS THE ADVANCED TASER M18/M18L?

The ADVANCED TASER M18/M18L is an ECD manufactured by TASER International, Inc. ECDs use propelled wires or direct contact to conduct energy to affect the sensory and motor functions of the nervous system. The ADVANCED TASER M18L includes a laser sight to aid in aiming.

The ADVANCED TASER M18/M18L uses a replaceable cartridge containing compressed nitrogen to deploy two small probes that are attached to the ADVANCED TASER M18/M18L by insulated conductive wires with a maximum length of 15 feet. The ADVANCED TASER M18/M18L transmits electrical pulses along the wires and into the body affecting the sensory and motor functions of the peripheral nervous system. The energy can penetrate up to two cumulative inches of clothing, or one inch per probe.



NEUROMUSCULAR INCAPACITATION (NMI)

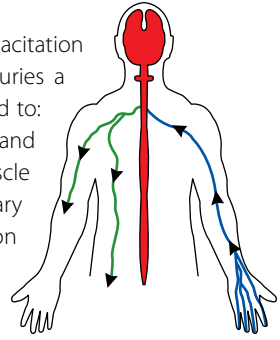
The human nervous system communicates with simple electrical impulses. The command center (brain and spinal cord) processes information and makes decisions. The peripheral nervous system includes the sensory and motor nerves. The sensory nerves carry information from the body to the brain (temperature, touch, etc.). The motor nerves carry commands from the brain to the muscles to control movement and can be involuntary in response to the sensory information. An example would be the involuntary muscle reaction to pull a hand away from a hot object. TASER technology uses similar electrical impulses to cause stimulation that affects the sensory and motor nerves.

Neuromuscular Incapacitation (NMI) occurs when a device is able to cause involuntary stimulation of both the sensory nerves and the motor nerves. It is not dependent on pain and is effective on subjects with a high level of pain tolerance.

Previous generations of stun guns could primarily affect the sensory nerves only, resulting in pain compliance. A person with a very high tolerance to pain (e.g., a drug abuser or a trained, focused fighter) might be able to fight through the pain of a traditional stun gun.

COMMON EFFECTS OF NMI

The use of TASER technology is designed to cause incapacitation and involuntary muscle contractions making secondary injuries a possibility. These potential injuries include but are not limited to: cuts, bruises, impact injuries, and abrasions caused by falling, and strain-related injuries from muscle contractions such as muscle or tendon tears, or stress fractures. These injuries are secondary in nature and not directly attributable to the electric stimulation of the TASER device, but are possible consequences of the involuntary muscle contractions the TASER device induces to produce incapacitation. Some of the effects may include:



- Subject may fall immediately to the ground, and be unable to catch him/herself.
- Subjects located in the water may drown if their ability to move is restricted.
- Subject may yell or scream.
- Involuntary muscle contractions of varying degrees.
- Subject may freeze in place with legs locked.
- Subject may feel dazed for several seconds/minutes.
- Potential vertigo.
- Temporary tingling sensation.
- May experience critical stress amnesia (may not remember any pain).

For a full list of warnings, see www.TASER.com.

BASIC M18/M18L ELECTRICAL THEORY

- Electricity must be able to flow between the probes or the electrodes.
- Electricity generally follows the path of least resistance between the probes.
- The greater the spread between the probes on the target, generally the greater the NMI effectiveness.
- Electricity generally will not pass to others in contact with the subject unless contact is made directly between or on the probes.
- Electricity can arc through clothing.
- Exposure to water will not cause electrocution or increase the power to the subject (the electrical charge is fixed inside the TASER device, and will not increase significantly even with environmental changes).

Modern pacemakers and implanted cardiac defibrillators withstand external electrical defibrillators at least 800 times stronger than the TASER conducted energy pulses.



ADVANCED TASER M18/M18L AND CARTRIDGE FEATURES

The M18/M18L is constructed of impact resistant sonic welded polymer and weighs approximately 19 ounces. Various color options are available. See www.TASER.com for the most current specifications.



SAFETY SWITCH:

Ambidextrous safety switch can be operated from either side.

- Safety Switch down (SAFE)
- Safety Switch up (ARMED) and ready to deploy.
- Do not block the safety switch on one side of the M18/M18L while attempting to move it on the other side. This can break the safety switch and disable the device.



SPARK DURATION:

When the M18/M18L is deployed, it delivers a 5-second energy burst. The burst can be stopped at any time by positioning the safety switch to the down (SAFE) position.



BATTERIES

The ADVANCED TASER M18/M18L uses 8 AA batteries. TASER International recommends Duracell® Ultra alkaline batteries, or Energizer® Nickel Metal Hydride (NiMH) rechargeable batteries.



BATTERY COVER

The battery cover is released by depressing the metal plunger and then sliding the cover forward.



POWER INDICATOR

The M18/M18L has a red LED to indicate power is available to the device. The LED operates only when the safety switch is in the up (ARMED) position. The LED either flashes or is steady. No illumination in the LED indicates a malfunction or dead batteries. The LED is only an indication of power to the circuit and does not necessarily mean that there is enough power to create an electrical charge, even if the laser appears to operate normally. The only valid indicator of adequate battery strength is the spark test.



LASER

The M18L has a laser sight to aid in aiming.



TRIGGER SWITCH AND SPARK DURATION

Unlike a firearm trigger, the ADVANCED TASER M18/M18L trigger is a momentary electrical switch. The switch is operational only when the safety switch is in the up (ARMED) position. Depressing and releasing the trigger will result in a five-second discharge unless the safety switch is moved to the down (SAFE) position. Holding the trigger switch for more than 5 seconds will result in a continuous discharge until the trigger switch is released, or until the batteries are depleted.

See the *Using the TASER M18/M18L* section for more information.

WARNING: In the event of an accidental discharge, immediately move the safety switch to the down (SAFE) position to stop the discharge cycle.



MECHANICAL SIGHTS

The mechanical sights on the M18/M18L are molded to provide manual aiming of the M18/M18L.

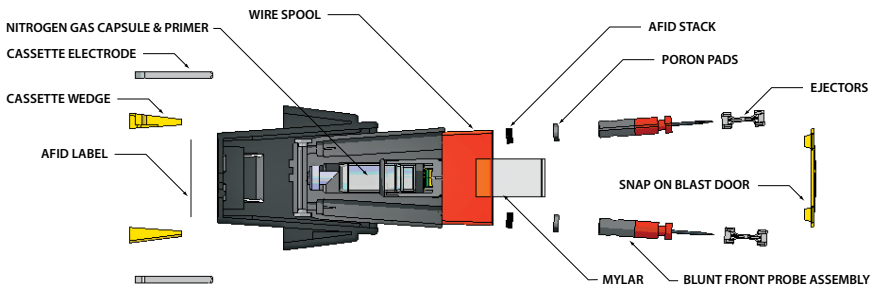


ELECTRODES

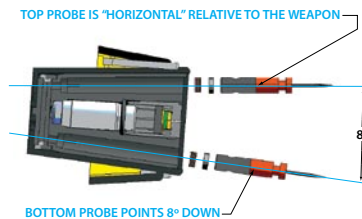
The front of the M18/M18L contains two metal electrodes. These electrodes direct the charge to the electrodes on the cartridge to initiate deployment of the probes. In addition, the electrodes provide the ability to use the M18/M18L in a "drive-stun" mode as a traditional stun-gun type device.

TASER CARTRIDGES

Specifications are available at www.TASER.com and are subject to change without notice.



CARTRIDGE CUTAWAY



15' CARTRIDGE

AVOIDING UNINTENTIONAL DISCHARGE

Never attempt to open or modify a TASER cartridge. Tampering with a live TASER cartridge could cause it to discharge or malfunction (which may result in injury).

Handle all TASER Cartridges with care. Probes may deploy unexpectedly if exposed to physical shock or static electricity.

Additionally, the firing sequence for all TASER Cartridges is designed to be initiated by an electrostatic discharge delivered by the TASER device. This is an important design and functional element for the TASER device and cartridge. However, an electrostatic discharge can come from many sources. When an electrostatic discharge, regardless of the source, contacts the front of a TASER Cartridge, it is possible for the cartridge to discharge. Therefore, avoid contact between static electricity and the TASER Cartridge because static electricity can cause unexpected discharge.

TASER Cartridges should be kept away from conditions known to create an electrostatic discharge, such as rubbing cloth (i.e. jacket liner) across a cartridge in an environment known to create static shocks.

Although highly unlikely, it is possible for TASER Cartridges to deploy outside of the TASER

device, or in a device that has not been activated due to contact with an electrostatic discharge. Care should be taken to keep electrostatic discharge away from TASER Cartridges.

Occasionally, blast doors will be knocked off the front of a cartridge. Because those cartridges cannot be relied upon to discharge, TASER International recommends disposing of these cartridges. TASER operators should not attempt to fire a cartridge with no blast doors on it unless they are facing an immediate threat and do not have the time or option to reload. Attempting to deploy a cartridge with no blast doors could result in a charge being created and held in the wires. Any conductive material that comes into contact with the front of the cartridge, even after the cycle has ended, could draw the charge to the ignition pin and deploy the probes.



ANTI-FELON IDENTIFICATION (AFID) TAGS

Every time a TASER Cartridge is deployed, at least 24 small confetti-like AFID tags are ejected. Each AFID is printed with the serial number of the cartridge deployed, allowing law enforcement agencies to determine the registered owner of the cartridge and track citizen use if ever used in a criminal act.

INSTALLING THE BATTERIES

Battery Cautions:

- The ADVANCED TASER® M18/M18L is shipped without batteries.
- To help ensure a tight connection between the batteries and the contacts in the battery tray, the tray is designed with springs at both the positive and negative ends. The proper orientation is marked on the inside of the battery tray. Inserting one or more batteries with the improper polarity may result in failure of the weapon and/or damage to the weapon circuitry.
- Never mix alkaline and NiMH rechargeable batteries .
- Never use batteries that are leaking or have visible signs of damage.
- Inserting a battery backwards could cause the battery to leak, overheat, and rupture.
- Installing the batteries in the wrong direction will cause irreparable damage to the M18/M18L device.



Removing the Battery Tray

1. Place the safety switch in the down (SAFE) position.
2. Remove the TASER Cartridge.

3. Depress the metal plunger and slide the battery cover toward the front of the weapon.
4. Remove the battery tray. Tapping the heel of the weapon on the leg or palm of the hand may help release the tray from the weapon.

Installing New Batteries:

1. Inspect the battery tray for cracks or deformities. If the battery tray is damaged, request a new battery tray from TASER International.
2. Insert the batteries in a "V" shape.
3. Verify that the batteries are in the correct orientation.
4. Verify that the M18/M18L safety switch is in the down (SAFE) position.
5. Verify that the TASER Cartridge is removed.
6. Insert the battery pack into the M18/M18L with the contacts facing into the handle. NOTE: The tray can only be inserted in one direction in order for the battery cover to close.
7. Install the battery cover and ensure that the cover pin is properly seated.
8. Perform a spark test to ensure proper orientation.



OPERATING THE M18/M18L SPARK TEST

A spark test should be conducted once every six months (as you would check your smoke detector batteries).

There is no need to use an extended duration. As long as you see a visible spark between the electrodes (one second), the weapon is functional.

The Reason for the Spark Test Include:

- To verify the TASER device is working.
- To verify that the batteries are adequately charged.
- There are components in the high voltage section of the M18/M18L that are more reliable when energized ("conditioned") on a regular basis.

Spark Test Instructions

1. Verify that the safety switch is in the down (SAFE) position.
2. Verify that the TASER cartridge is removed. A spark test should never be conducted with a TASER cartridge in the device.
3. Point the device in a safe direction (such as the floor) and verify that your fingers and no part of your body are in front of the device.
4. Place the safety switch in the up (ARMED) position.
5. Depress the trigger and confirm sparking across the electrodes at a rapid rate.
6. Place the safety switch in the down (SAFE) position.

LOAD THE TASER CARTRIDGES



WARNING: Never place your hands, fingers, or any part of your body in front of the cartridge. When loading and unloading, always hold the cartridge on the sides or top.



LOADED



UNLOADED

LOADING:

1. Verify that the safety switch is in the down (SAFE) position.
2. Point the device in a safe direction.
3. Place the cartridge into the front of the weapon until an audible click is heard.
4. Verify that the cartridge is secure by pulling on the sides of the cartridge.

UNLOADING:

1. Verify that the safety switch is in the down (SAFE) position.
2. Point the device in a safe direction.
3. Depress the tabs on the sides of the cartridge and remove.

The TASER Cartridges for the M18/M18L are specifically designed so there is no “up” or “down” position – enabling you to quickly reload one in a stressful situation without worrying about putting it in upside down.

AIMING AND PROBE PLACEMENT

Normally, aim the laser of the device at one of the large muscle groups (center of mass) such as the torso or thigh areas.

The top probe impacts the target near the laser beam; however, the probe impact distance from the laser beam will vary depending on the distance between the device and the target. See www.TASER.com for current specifications.

The bottom probe impacts at an 8-degree angle from the top probe. This results in a spread of approximately 1' for every 7' of distance from the target. Greater probe spread increases effectiveness. If possible, a minimum 4-inch spread between the probes is recommended.



Hold the M18/M18L device so that the cartridge is vertical for an upright target.

WARNING: Avoid head, face, throat, or groin exposure unless operator safety dictates otherwise.

USING THE ADVANCED TASER M18/M18L

The TASER M18/M18L is a serious, state-of-the-art defensive weapon and should be treated accordingly. Although the unit is designed to be as nonviolent as possible in stopping a combatant, its use can result in injuries, including but not limited to, a probe embedded in an eye, or secondary injuries related to falling. For a full list of warnings, see www.TASER.com/safety. Be sure, however, not to fire at a subject who is over 15 feet or 4.5 meters away (measure 15 feet or 4.5 meters to see how far this is – it will probably be further than you think). If you do deploy at someone more than 15 feet or 4.5 meters away, the probes will not have sufficient TASER wire to reach the target.

The TASER device is to be used only for lawful self-defense or in the defense of others. Check your state and local laws for applicable regulations.

Depending on local and state laws, the TASER M18/M18L may be kept in the house for home protection, or carried in a car, purse, etc., for personal protection when away from home. Be sure to research each state's applicable laws prior to possessing or transporting the device across state lines, or into other states where laws may vary.

A TASER device is not a substitute for other preventive self-protection actions such as ensuring doors are locked and parking in well-lighted areas

DEPLOYMENT INSTRUCTIONS

1. Remove the M18/M18L from the holster and verify that the TASER cartridge is installed
2. If a subject approaches in a suspicious or threatening manner, place the safety switch in the up (ARMED) position.
3. Aim the laser beam at the center of the attacker's torso or the attacker's legs.
4. Scream and shout verbal commands to "get away," if feasible. It is possible that the subject will flee based on the noise and laser.
5. If the subject gets within 15 feet and you have reason to fear for your safety, deploy the M18/M18L.
6. As necessary, press the trigger switch until help arrives.
7. As soon as it is safe to do so, call 911 and report the specific location of the threat.

WHAT IF I MISS?

The laser sight is an extremely valuable aid for proper aiming. However, there is always the chance for a missed shot, especially in a dynamic, stressful situation and you must be prepared to take alternative actions to protect yourself in case of a missed shot or reduced effectiveness.

“SILENCE IS GOLDEN”

The TASER device's electrical current is relatively quiet in actual human use. Some practice targets are loud because the energy is arcing in the air.

If electrical current is loud during field deployment and the subject is not reacting as expected, the current may be shorting out and may not be effective. Deploy a second cartridge or consider other options in this situation.

POTENTIAL CAUSES OF REDUCED OR NO EFFECTIVENESS

- **Loose or Thick Clothing.** The current from the ADVANCED TASER M18/M18L is capable of penetrating approximately 2 cumulative inches of clothing, or one inch of clothing per probe.
- **Miss or Single Dart Hit.** The current must pass between the probes. If one probe misses, a second cartridge should be deployed if practical. Also, using the M18/M18L in the drive-stun mode as described below will also complete the circuit between the single probe and the device electrode.
- **Low Nerve or Muscle Mass.** If the probes impact in an area where there is very little muscle mass (e.g., the side of the rib cage), the effectiveness can be significantly diminished.
- **Limited Probe Spread.** Probe spreads of less than 4 inches (including drive-stun) result in little or no effect from NMI and become primarily a pain compliance option. If a close range deployment resulting in limited probe spread does not incapacitate the subject, apply a drive-stun, as described below, to a point away from the probes. This will effectively widen the contact area and can achieve NMI.
- **Wires Break.** If a wire breaks (e.g. during a struggle), the current will not flow to the probes. Drive-stun is still available.

DRIVE-STUN BACKUP

Drive-stun capability is available with or without a TASER cartridge installed. The drive-stun mode will not cause NMI and generally becomes primarily a pain compliance option. Probe deployment is usually considered more desirable, even at close range. Some of the advantages of probe deployment include:

- Drive-stun is only effective while the device is in contact with the subject or the subject's clothing. As soon as the device is moved away, the energy stops. Deploying the probes allows the user to create distance between the user and the subject while maintaining control.
- Due to automatic reflex actions, most subjects will struggle to separate from the TASER device. When the TASER device is used in the drive-stun mode and the subject struggles to get away it may be difficult to maintain contact between the device and the subject.
- If the probes are deployed, even at very close range, the user may be able to use drive-stun to another portion of the body that is farther away from the probes, thereby resulting in enhanced NMI effect.

If the drive-stun is not effective, evaluate the location of the drive-stun and consider an additional cycle to a different pressure point.

When using the drive-stun, push (drive) the front of the ADVANCED TASER M18/M18L firmly against the body of the subject. Simply "touching" the M18/M18L against the subject is not sufficient. The subject is likely to recoil and try to get away from the stun electrodes. It is necessary to aggressively drive the front of the M18/M18L into the subject for maximum effect.

The drive-stun works more effectively when aggressively applied to pressure points on nerve bundles. This includes the brachial area, common peroneal, mastoid, and pelvic triangle. The ADVANCED TASER M18/M18L must be actively depressed or aggressively driven into the nerve bundles in a "drive-stun" manner to be effective in drive-stun mode.

RECOMMENDED DRIVE-STUN AREAS FOR MAXIMUM EFFECT

Drive the M18/M18L into the following areas for maximum effectiveness.

- Carotid (sides of neck) (**see warning below**).
- Brachial plexus tie-in (upper chest).
- Radial (forearm).
- Pelvic triangle (**see warning below**).
- Common peroneal (outside of thigh).
- Tibial (calf muscle).

WARNING: Use care when applying a drive-stun to the neck or pelvic triangle. These areas are sensitive to mechanical injury (such as crushing to the trachea or testicles if applied forcefully). However, these areas have proven highly effective targets.

EFFECTS ON ANIMALS

The nervous systems of animals differ greatly from human beings. The TASER M18/M18L is designed to be effective on a human subject. Accordingly, it will not be as effective at incapacitating an animal as it is on a human being. The ADVANCED TASER M18/M18L should not be used as sole protection from wild, uncontrollable, or attacking animals.

M18/M18L MAINTENANCE AND CARE

- The M18/M18L is a sensitive electronic device, and should be handled with care. Avoid dropping an M18/M18L. Do not use an M18/M18L with a cracked handle.
- The only valid indicator of battery strength is a spark test. Always perform a spark test after charging batteries.
- Alkaline batteries should be replaced when the spark rate is noticeably slower than normal. Rechargeable batteries should be recharged when the spark rate is noticeably slower than normal.
- Check expiration of TASER Cartridges (the 5-year expiration is listed on the serial number label). Do not use an expired TASER Cartridge.
- Secure the M18/M18L in a protective holster when not in use.
- Avoid exposing the M18/M18L to excessive moisture or water.
- See the troubleshooting guide at www.TASER.com for additional instructions.

DROPPED OR WET M18/M18L

If your M18/M18L is dropped or gets wet, follow these instructions.

- Place the safety switch in the down (SAFE) position.
- Point in a safe direction and safely remove the cartridge.
- Remove the batteries.
- Dry the M18/M18L thoroughly (at least 24 hours).
- Reinstall the batteries.
- Place the safety switch in the up (ARMED) position.
- If the M18/M18L discharges without pulling the trigger, remove the battery tray and return the M18/M18L to TASER International immediately.
- Spark test for a full 5 seconds.
- If the M18/M18L does not function properly during the spark test, return it to TASER International immediately.
- If the spark test is normal, you may continue to use the M18/M18L.

TASER ONLINE TROUBLESHOOTING GUIDE

A troubleshooting guide is available by visiting the TASER web site at www.TASER.com. If you need product support on accessories or have any other questions, please contact customer service at:

U.S.: 1.800.978.2737 or 1.480.905.2000

International: +1.800.978.2737 or +1.480.905.2000

RMA PROCESS

To return a TASER product for repair or service, first obtain a Return Material Authorization (RMA) number from our website at www.TASER.com. See the warranty specifications on the web site. If you do not have internet access, contact TASER International at the numbers listed above. Mail the defective product with postage prepaid together with a written description of the defect and proof of purchase within one year or proof of purchase of an extended warranty (PO, invoice, or purchase affidavit) or a check/credit authorization for the fee specified on the TASER website for the TASER M18/M18L and your return address to:

TASER International, Inc., 17800 North 85th Street, Scottsdale, Arizona 85255, Attn: RMA Department

Note the RMA number on the outside of the package. Be sure to include your name, physical address, and phone number. Failure to provide the required information may delay or forfeit the return of the repaired items. Any TASER device that has not been paid for or required information has not been provided for during a period of 90 days after receipt of the TASER device by TASER shall be deemed abandoned and TASER may dispose of such TASER device without any compensation to Purchaser.

WARNING: If the TASER device has been exposed to bodily fluids or other bio-hazards, please contact the customer service department at 1.800.978.2737 or 1.480.905.2000

OPTIONAL ACCESSORIES

EXTENDED WARRANTIES

See the *Warranty Policy* section for more information about extended warranties.

BATTERY CHARGER AND RECHARGEABLE BATTERY PACK

TASER International offers a NiMH battery charger that is specifically designed for use with the M18/M18L. The charger allows charging of a battery pack without removing the batteries from the battery tray. It also allows charging of the batteries while the battery tray is in the weapon through use of a custom cable from the charger to the M18/M18L dataport.



Rechargeable, self-contained battery trays are also available. See more at www.TASER.com for complete information.

BLADE TECH HOLSTERS

The M18/M18L ships without a holster. A variety of holsters and accessories are available including cartridge carriers and quick-release BladeTech Tek-Lok™ belt clips.



ADDITIONAL INFORMATION

New TASER brand products are under development. Visit our Web site at www.TASER.com for the latest information on TASER products.

Material Safety Data Sheets (MSDS) for lithium batteries and TASER Cartridges are available at www.TASER.com or by contacting TASER International.

LEGALITY

The Bureau of Alcohol, Tobacco, Firearms, and Explosives (ATF) has classified our TASER M18/M18L-, M26-, and X26-series devices as non-firearms because they use compressed gas, rather than explosives to launch the projectiles. Because TASER M18/M18L-, M26-, and X26-series devices are not firearms, they may be carried without a permit in certain jurisdictions (check state and local laws for permit requirements in your area). The TASER device is restricted from possession by citizen users in the following states: Washington DC, Hawaii, Massachusetts, Michigan, New Jersey, New York, Rhode Island, and Wisconsin. Check our Web site at www.TASER.com for a list of known state and local laws concerning TASER devices. Because state and local laws may change, be sure to research the applicable laws in your area prior to possessing or transporting the device.

WARRANTY POLICY

A. General. The following TASER International, Inc. (“TASER International”) warranty provisions are applicable on all sales or transfers of TASER International Products. The term “Purchaser” shall mean any purchaser, transferee, possessor, or user of TASER International Products.

B. Limited Warranty. TASER International warrants that its TASER®¹ devices are free from defects in workmanship and materials for a period of one year from the date of purchase. TASER International agrees to repair or replace such defective product which, under normal use as defined in the written and video instructions that accompanied the product at time of purchase, fails to function within the warranty period provided that the disclosed defect is determined by TASER International to be TASER International’s fault. TASER International’s sole responsibility under this warranty shall be to either repair or replace, at TASER International’s sole option, any such product determined to be defective by TASER International and return it via prepaid postage. After the warranty period, TASER International will repair or replace any defective TASER M18/M18L, M18/M18L, or M26 device for a charge as specified on TASER International’s website and a TASER X26 or X26C device on a prorated replacement fee schedule as specified on TASER International’s website. TASER cartridges that are fired are deemed to have operated properly. TASER-manufactured accessories are covered under a limited 90-day warranty. Non-TASER manufactured accessories are covered under the manufacturer’s warranty. This warranty is TASER International’s only warranty and may not be changed or enlarged by any agent, distributor, dealer, or other person. This warranty shall be void and TASER International shall not be responsible for any loss, damage, or other liabilities arising from alterations, additions, or repairs which are made to the TASER Product by other than TASER International authorized personnel or from the use of TASER Cartridges, batteries (and cells) or other parts, components or accessories that are not manufactured or recommended by TASER International.

¹TASER® and ADVANCED TASER® are registered trademarks of TASER International, Inc. AIR TASER, M18, M18L, M26, X26, and X26C are trademarks of TASER International, Inc.

C. “No Questions Asked” TASER Extended Warranty. THE EXTENDED WARRANTY FOR A TASER M18/M18L, M18/M18L, or M26 CAN ONLY BE PURCHASED AT THE TIME THE M18/M18L, M18/M18L, or M26 IS PURCHASED. THE EXTENDED WARRANTY FOR A TASER X26 or X26C CAN ONLY BE PURCHASED DURING THE ONE (1) YEAR LIMITED WARRANTY PERIOD. For customers who have purchased a “No Questions Asked” Extended Warranty, TASER International warrants it will repair or replace any TASER M18/M18L, M18/M18L, M26, X26, or X26C which fails to function for any reason from the date of purchase of the extended warranty through the balance of the one year limited warranty plus the term of the extended warranty measured after the expiration of the one-year limited warranty. Extended Warranties for the TASER X26 and X26C are sold packaged in a special DPM module. When loaded into an X26 or X26C, the Warranty DPM will reprogram the X26 or X26C to extend its warranty period for the purchased number of years. Purchaser has the responsibility to return the defective product to TASER International via prepaid postage and provide written information as to the nature of the problem. If the weapon is out of warranty, TASER International will respond with a quotation for repair costs.

D. Warranty Repair Procedure. To make a warranty claim, you must first verify that your TASER device is within its active warranty period. To validate your TASER X26 or X26C warranty status, remove the DPM for a period of 5 seconds or more, then reinstall while observing the CID display on the back of the device. The CID will flash the date on which the warranty will expire (or has expired).

To register a warranty claim, first obtain a Return Material Authorization (“RMA”) number within the warranty period from TASER International through TASER International’s website. If internet access is not available, then contact TASER International by mail or toll-free telephone number at 800-418-9283. TASER International will advise what parts need to be returned for repairs. The Purchaser has the responsibility to return the defective product to: TASER International, Inc., 17800 North 85th Street, Scottsdale, Arizona 85255 Attn: Warranty Department; via prepaid postage and provide written information as to the nature of the defect together with proof of purchase or proof of purchase of an extended warranty (PO, invoice or purchase affidavit) or a check/credit authorization for the fee specified on the TASER International website for the TASER M18/M18L, M18/M18L, or M26 or for the replacement fee for a TASER X26 or X26C as specified on the prorated replacement schedule found on TASER International’s website. Please note the RMA number on the outside of the package. Please provide your name, address, and phone number of where to return the repaired items. Failure to provide the required information may delay the return of the repaired items. Any TASER device that has not been paid for or required information has not been provided for during a period of 90 days after receipt of the TASER device by TASER International shall be deemed abandoned and TASER International may dispose of such TASER device without any compensation to Purchaser.

E. Warranty Exclusions. THE WARRANTY STATED ABOVE IS THE EXCLUSIVE WARRANTY WITH RESPECT TO THE TASER PRODUCT. TASER INTERNATIONAL DISCLAIMS ANY AND ALL OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, DESIGN OR FITNESS FOR A PARTICULAR PURPOSE OR ARISING FROM A COURSE OF DEALING, USAGE OR TRADE PRACTICE, OR ANY WARRANTY AGAINST PATENT INFRINGEMENT. IF THE EXCLUSION OF IMPLIED WARRANTIES IS PROHIBITED BY STATE LAW, THEN ANY APPLICABLE IMPLIED WARRANTIES SHALL BE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY DESCRIBED ABOVE AND OTHER PROVISIONS CONTAINED HEREIN.

F. Release. PURCHASER AGREES TO RELEASE AND SAVE TASER INTERNATIONAL HARMLESS FROM ANY AND ALL LIABILITY ARISING OUT OF DEPLOYMENT, USE OR MISUSE OF THE TASER PRODUCT, INCLUDING ANY CLAIMS FOR DAMAGES AND PERSONAL INJURIES. PURCHASER AGREES TO ASSUME ALL RISKS OF LOSS AND ALL LIABILITY FOR ANY DAMAGES AND PERSONAL INJURY WHICH MAY RESULT FROM THE DEPLOYMENT, USE, OR MISUSE OF THE TASER PRODUCT. TASER IS NOT LIABLE FOR THE FAILURE OF THE TASER PRODUCT TO PERFORM AND TASER IS NOT LIABLE FOR ANY CLAIMS MADE BY A THIRD PARTY OR BY PURCHASER FOR OR ON BEHALF OF A THIRD PARTY.

G. Limitation of Remedies. THE REMEDIES PROVIDED FOR IN THE ABOVE WARRANTY ARE EXPRESSLY IN LIEU OF ANY OTHER LIABILITY TASER INTERNATIONAL MAY HAVE, INCLUDING INCIDENTAL AND CONSEQUENTIAL DAMAGES. TASER INTERNATIONAL'S CUMULATIVE LIABILITY TO ANY PARTY FOR ANY LOSS OR DAMAGES RESULTING FROM ANY CLAIMS, DEMANDS, OR ACTIONS ARISING OUT OF OR RELATING TO THE TASER PRODUCT SHALL NOT EXCEED THE PURCHASE PRICE PAID TO TASER INTERNATIONAL BY PURCHASER FOR THE PRODUCT. IN NO EVENT WILL TASER INTERNATIONAL BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES, HOWEVER CAUSED, WHETHER FOR BREACH OF WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, EVEN IF TASER INTERNATIONAL HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR IF SUCH DAMAGE COULD HAVE BEEN REASONABLY FORESEEN, AND NOTWITHSTANDING ANY FAILURE OF ESSENTIAL PURPOSE OF ANY EXCLUSIVE REMEDY PROVIDED HEREIN. SOME STATES DO NOT ALLOW FOR THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

CUSTOMER SERVICE:

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www.TASER.com



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